MANAGED PRINT SERVICES

FORMAL REQUEST FOR PROPOSAL

POST-SITE-VISIT QUESTIONS

FEBRUARY 12, 2021

Q&A

1. What is the typical urgent care center or doctor’s office printing equipment population (MFP/single-function printer)? Based on size, there would be no more than two (2) MFP devices at the location and two (2) SFPs. However, there are many instances where 1 MFP and 1 SFP (for Cerner printing) may be acceptable.

1. Which Konica printers listed below require finishing, stapling, collating, hole punch etc.?
   - bizhub 20
   - bizhub 223
   - bizhub 363
   - bizhub 368e
   - bizhub 423
   - bizhub 552
   - bizhub c280
   - bizhub c360
   - bizhub c552
   - bizhub c554e
   - bizhub c558

   The winning vendor will be replacing the MFPs with their own devices.

2. Will current lease information be provided? Will machines currently on lease be cancelled before term or will the lease end, then be replaced with a new proposed device? Lease terms have ended, the incumbent is allowing us to go month to month while we finish this process.

3. How many devices are USB, not connected to the network? All new devices will be network connected, either via wireless or a wired network connection. USB devices will not be supported unless agreed upon by both parties due to extenuating circumstances.

4. Can Broward Health provide the number of network devices and model types active on its multiple print servers to obtain a full scope of devices within the health system?
   - In order to provide our best pricing, it would be helpful to have a better idea of the total number of devices throughout Broward Health.
   Based on the requirements, devices will be provided based on square footage and workflow. Currently Broward health does not have an accurate list that can be provided to the finalists.

5. Please confirm that Cerner front and back end print release through secure card access retrieval is a standard the health system would like going forward? Addendum Two (2) states “Yes, Secure Print though Cerner is a requirement. Both printing from the Windows print manager and queue printing from within Cerner. Secure Print by proxy cards (badges) is required.” Confirmed.
6. Will tray locks be required in areas that have scripts in paper trays? There needs to be a locking solution, in place for scripts. This can be an external bracket, or a locking tray.

7. Please confirm that Broward Health desires all new equipment, rather than repurposing some of the existing equipment. Addendum 2 states “Broward Health is looking to replace the entire fleet”. Confirmed.

8. Currently there is no global deployment for print drivers throughout the network as the process is map manual to each device, will a global delivery method for new print drivers be a requirement? Yes, Broward Health is looking for a print release solution which implies a global delivery method.

9. As a point of clarification is it still a requirement from a secure print environment on ALL output devices (Printers and MFPs) covered under the MPS solution with the ability to release print jobs with a proximity card reader? (See addendum 2 question 8) Yes.

10. Is it still a requirement highlighted in section C requirement 10 and also in Addendum 2 question 10 that Broward health is still looking for a solution that will centralize print management with AD authentication and secure print release through Active directory authentication? It is also a requirement to provide the ability to centrally monitor printing trends and usage (volume) on an enterprise-wide basis but also by department, location, and individual user? Yes, and Yes.

END