

**REMOTE MONITORING ICU COMMAND CENTER****REQUEST FOR QUOTATION****ADDENDUM NUMBER: ONE (1)****DECEMBER 23, 2020**

**THIS ADDENDUM IS ISSUED PRIOR TO THE ACCEPTANCE OF THE FORMAL RFQ's. THE FOLLOWING CLARIFICATIONS, AMENDMENTS, ADDITIONS, DELETIONS, REVISIONS, AND MODIFICATION FORM A PART OF THE CONTRACT DOCUMENTS ONLY IN THE MANNER AND TO THE EXTENT STATED.**

**CLARIFICATION**

- **Operating System:** Minimum is Windows Server 2016; preference is Windows 2019.

**Q&A**

Is Broward Health able to provide a 1-week extension to the Response Due date of January 4, 2021 for this RFQ? Given the holidays ahead, we have many technical resources and subject-matter experts out-of-office. **No, we are on a tight timeline to review, award and implement. Please submit by the deadline.**

The contract shall provide all personnel, hardware- We will estimate the Clinical Workstation Hardware cost but normally do not provide, Acceptable? **Yes.**

Provide details of existing A/V Tele-ICU hardware by location, vendor and model number. **As RFQ states we have Nihon Koden bedside monitors. We currently do not have Tele A/V equipment in the ICU rooms.**

Our standard practice is the health system is responsible for site preparation for low voltage and high voltage cable, acceptable? **Yes, please provide details around power and low voltage needs for your end point devices in the ICU rooms, ie. number of low voltage and power outlets required.**

What is your approved method of remote support? **Industry standards of 24/7 support and onsite support. Please describe your typical SLA's for events.**

PAGE 30: Audio/Video Endpoints Salient Characteristics- FDA Class 1 Medical Device- The APS340 is not FDA Class 1 but is less expensive and will fit the room design, is this acceptable? **All equipment must meet or exceed current requirements for hospital use. All equipment in patient care areas as per TJC must meet electrical safety standards.**

PAGE 30: Audio/Video Endpoints Salient Characteristics- IEC60601 Certified- The APS340 can meet certification on its power supply only, acceptable? **All equipment must meet or exceed current requirements for hospital use.**

**END ADDENDUM ONE**