

**HOSPITAL FOOD AND NUTRITIONAL SERVICES,
HOSPITAL ENVIRONMENTAL SERVICES, AND INTERNAL PATIENT TRANSPORT SERVICES**

REQUEST FOR PROPOSAL

ADDENDUM NUMBER: THREE (3)

APRIL 5, 2024

THIS ADDENDUM IS ISSUED PRIOR TO THE ACCEPTANCE OF THE FORMAL RFP'S. THE FOLLOWING CLARIFICATIONS, AMENDMENTS, ADDITIONS, DELETIONS, REVISIONS, AND MODIFICATION FORM A PART OF THE CONTRACT DOCUMENTS ONLY IN THE MANNER AND TO THE EXTENT STATED.

Q&A

GENERAL QUESTIONS

1. Please provide the sign-in sheets from walk-thrus. **Sign-in sheets have been provided with this addendum.**
2. Is the 15% small business usage per service line or 15% for the overall book of all 3 services, for example if Food and EVS used subcontracting but not Patient Transport and the total still equaled 15% of the total expenses for all 3, would that meet the standard? The 15% subcontracting requirement is for the total value of the awarded contract or of each awarded contract (if awarded to multiple vendors). For example, if one vendor is awarded all three service lines, they may achieve the overall 15% for the value of all three service lines by subcontracting CSBV vendors for 15% of the overall contract value. **As noted in Section I (G) a 15% Certified Small Business Vendor (CSBV) Subcontracting Requirement has been applied to this RFP. Therefore, the awarded Contractor or Contractors (If multiple awards) must meet the 15% CSBV sub-contracting requirement for the overall value of the awarded contract awarded. If a vendor is awarded multiple service lines, the 15% CSBV subcontracting requirement will be for the value of that overall contract.**
3. What is the current unamortized capital for each line of service line, per region, that would be assumed? **Zero.**
4. Is client only looking for a fixed fee contract or would a Cost Plus model be considered? **No, Multi-Service RFP Excel Spreadsheet, Tab 6 - SOW & ResponseRqmnts All Svc, General #72 asks for budget guarantee.**

FOOD AND NUTRITIONAL SERVICES (FNS) QUESTIONS

5. Please provide number of inpatient clinical dietitians for each facility (BHMC, BHN, BHCS, BHIP): **BHMC – 11.53 FTEs.**
6. At BHIP Please confirm that the \$25.00 allowance for residents/students is included in the free meal dollar value provided of \$32,970. **Residents receive \$25 per day, during the month this is charged against the free meals account, but at the end of the month, the amount related to**

residents is reclassified to a corporate GME department outside the hospital general ledger. For the fiscal year 2023 the amount reclassified to GME was \$14,495 therefore the \$32,970 does not include the residents, it is the net of the total (minus GME reclassification, see below).

Total Free Meals Transactions	47,465.17
Amount Reclassified to Corporate GME	14,495.17
Amount that Remains in BHIP	32,970.00

7. FNS Facility Data - Row 70 for BHMC and Coral Springs provides a total amount for all other pass throughs combined. Rows 77 and 78 also include spend for Meal Tickets and ER meals. Please confirm whether or not the volumes in rows 77/78 are included in the "All other pass through" volumes given in row 70. **Yes, they are included for both BHMC and BHCS.**
8. Are there ample Patient Line Servicewares per location (plates, bases, domes, silverware etc)? 1.5 per beds is standard. Can you provide the approximate percentage of servicewares at each site IE. BHMC – 80%, North 95% etc. **BHMC 75%**

ENVIRONMENTAL SERVICES (EVS) QUESTIONS

9. Under 158 EVS Operational it references bleach cleaning in 100% isolation discharge patient rooms. Would utilization of a hydrogen peroxide based chemical and/or peracetic acid-based chemical be considered? **Infection Control would need to review.**
10. At each facility in scope - how many days a week are clinics/infusion/rehab gyms open? M-F? Or 7 days a week? **BHMC - Outpatient pharmacy is open on weekends; clinics (like infusion) within hospital are open M-F; Gym in Physician Office Building which is not within scope.**
11. Under 212 EVS Cleaning Detailed regarding assisting with furniture movement, how many hours per week, per location, does EVS perform this currently? **Approximately 5 hours per week/per region.**

INTERNAL PATIENT TRANSPORT SERVICES (PT) QUESTIONS

12. Please provide the average response time, average transport time and average pending to completion time by hospital. **BHMC: Request to dispatch 31.11, Average response time 38.87, Average complete 45.55.**
13. Please provide the missing patient transport volume for BHMC. **The below information has been included in the revised Multi-Service RFP Excel Spreadsheet that has been posted with this Addendum.**

Broward Health Medical Center			
	Included	Excluded	Total Annual Volume
Diagnostic Imaging			
XRAY	X		17,506
CT	X		51,268
MRI	X		4,587
Nuclear Medicine	X		1,028
Interventional Radiology	X		2,458
Ultrasound	X		9,687
ED CT	X		14,258
Surgical Services			
PRE-OP	X		7,264
PACU	X		9,356
Inpatient Units			
Discharges	X		20,364
Transfers	X		8,976
Mother Baby	X		2,541
ICU	X		6,325
Pediatrics	X		2,671
Other (Departments with minor volume)			975
Round Trip Moves	X		14,783
Cardiology			
Cardiac Cath Labs	X		927
Echo	X		3,112
Pulmonary	X		112
Emergency Department Adm	X		17,012
Endoscopy	X		1,456
Physical Therapy			
Occupational Therapy			
Dialysis	X		3,318
Admissions	X		360
Pathology / Morgue	X		64
Radiation Medicine			
Assists	X		2,300
BEDS	X		15,268
Equipment	X		
Scopes			
Guest/Outpatients	X		1,253
Oncology			
Infusion Center	X		216
Radiation	X		312
			219,757.00

14. Please provide current average hourly rate for entire department inclusive of shift differentials at BHMC. **BHMC - \$15.**
15. What is the current percentage of total discharges captured and performed by the patient transport department? **Unknown.**
16. What percentage of annual transports are completed within the established completion standard? **BHMC - We do not currently track this metric. Our current goal is an average of pending to complete. System wide the average for the last 12 months is 30 minutes.**

END ADDENDUM THREE



MANDATORY SITE VISIT

BID # 2024-0013 HOSPITAL ENVIRONMENTAL SERVICES (EVS)

Company	Printed Name	Cell Ph #	Email Contact	INITIAL			
				BHMC	BHIP	BHN	BHCS
1Touch Cleaning Services							
ABM							
AK Building Services	ALEX IEREFHA	454-793-8157	AIEREFHA@AKBUILDINGSERVICES.COM	AP	AP	AP	AP
Aramark	Jhosce Conteno	704-582-3022	JConteno@aramark.com	JC	JC	JC	JC
	BRYAN ARNOLD	785-608-0892	BARNOLD@ARAMARK.COM	BA	BA	BA	BA
CBM	Maria Jose Watson	954-709-0358	MCS Professional Services	MJ			
	JEFF NOYES	305-219-9085	JNOYES@CBMFLORIDA.COM	JN	JN		
Compass One Healthcare	Felix Reyes	813-917-5156	felix.reyes@crothall.com	FR	FR	FR	FR
	JOHN SULLIVAN	407-448-5321	JSULLIVAN@CROTHALL.COM	JS	JS	JS	JS
Dammel Cleaning Enterprise, Inc.							



MANDATORY SITE VISIT

BID # 2024-0013 HOSPITAL ENVIRONMENTAL SERVICES (EVS)

Company	Printed Name	Cell Ph #	Email Contact	BHMC	BHIP	BHN	BHCS
Elite Transport South							
Grosvenor							
Intepalas Healthcare							
LGS Transport							
MCJ & Prestige	Paulo Martin	954 544 1224	CONTACT @ MCJ Cleaning.	PM	PA	PR	
	Nancy Jose Wilson	954.709.0358		NW	NW	NW	NW
Metz	Matt Henney	678-710-5627	Matt.Henney@metzcorp.com	MH	mH	mH	MH
	Mike Stuka	570-362-8307	MStuka@metzcorp.com	MS	MS	MS	MS
Safeguard Healthcare	John Robinson	954465900	JRobinson@safeguard-solutions.com	JR	JR	JR	JR
Triangle Services							



MANDATORY SITE VISIT

BID # 2024-0013 HOSPITAL ENVIRONMENTAL SERVICES (EVS)

Company	Printed Name	Cell Ph #	Email Contact	BPMC	BHIP	BHN	BHCS
Sodexo	JOE EVANGELISTA	954-494-7847	joe.evangelista@sodexo.com	/E	/E	/E	/E
	Donna Allio	939-295-0051	donna.allio@sodexo.com	/E	/E	/E	/E
Total Cleaning	Todd Wolf	954-444-5132	Todd@totalcleaning.com				
Sodexo	Shelley Serata	561-764-8960	Shelley.Serata@sodexo.com				/E



MANDATORY SITE VISIT

BID # 2024-0013 INTERNAL PATIENT TRANSPORT SERVICES (PT)

Company	Printed Name	Cell Ph #	Email Contact	INITIAL			
				BHMC	BHIP	BHN	BHCS
1Touch Cleaning Services							
ABM	Andrew Loisy	972-940-1994	info@logstransportfl.com	AL			
AK Building Services							
Aramark	RICK MILLER	919 333 8004	miller-richard2@aramark.com	Ⓜ	Ⓜ	Ⓜ	Ⓜ
	MARK SANDBERG	"	sandberg-mark@aramark.com	MS	MS	MS	MS
CBM							
Compass One Healthcare	GREG BURKETT	904-347-4708	GREG.BURKETT@COMPASS-USA.COM	B	B	B	B
	SAM OLSEN	704-572-1553	SAM.OLSEN@COMPASS-USA.COM	SO	SO	SO	SO
Dammel Cleaning Enterprise, Inc.							



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Company	Printed Name	Cell Ph #	Email Contact	BHMC	BHIP	BHN	BHCS
Elite Transport South							
Grosvenor							
Intepalas Healthcare							
LGS Transport							
MCJ & Prestige	Marina Jose Watson	954-799-0358	contact@mcjcleaning.com	M			
	Pablo Manin	954-544-1229	contact@mcjcleaning.com	M			
Metz	Michael Battle	901-509-5116	mbattle@metzcorp.com	BMB	BMB	BMB	BMB
Safeguard Healthcare							
Triangle Services							



MANDATORY SITE VISIT

BID # 2024-0013 HOSPITAL FOOD AND NUTRITIONAL SERVICES (FANS)

Company	Printed Name	Cell Ph #	Email Contact	INITIAL			
				BHMC	BHIP	BHN	BHCS
1Touch Cleaning Services							
ABM							
AK Building Services							
Aramark	Michael McCarthy		McCarthy-Michael@aramark.com	MS	MS	MS	MS
	Christina Diretto		diretto-christina@aramark.com	CD	CD	CD	CD
CBM							
Compass One Healthcare	KEVIN SWEITZER	954-459-1849	KSWEITZER@IAMMORRISON.COM	KS	KS	KS	KS
	Matthew S. Gleason	850-658-2950	MATTHEWGLEASON@IAMMORRISON.COM	MG	MG	MG	MG
Dammel Cleaning Enterprise, Inc.							



MANDATORY SITE VISIT

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Company	Printed Name	Cell Ph #	Email Contact	BHMC	BHIP	BHN	BHCS
Elite Transport South							
Grosvenor							
Intepalas Healthcare							
LGS Transport							
MCJ & Prestige							
Metz	Mike Cuddy	704-207-41678	MCuddy@Metzcorp.com	MC	MC	MC	MC
	Tommy EVERETT	321-443-2971	TEverette@Metzcorp.com	TE	TE	TE	TE
Safeguard Healthcare	GARTH WILSON	954-412-2075	gtwilson@safeguard-hcp.com	GW	GW		
	Robinson	954-465-9000	JRobinson@safeguard-solutions.com				
Triangle Services							



Broward Health®

SUPPLY CHAIN RFQ SITE VISIT MEETING

BH Members

DATE: Thursday, March 7, 2024

LOCATION & TIME: Broward Health Medical Center- 8AM, Broward Health Imperial Point-12:30pm, & Broward Health North- 3PM

SUBJECT: Hospital Food and Nutritional Services, Hospital Environmental Services, and Internal Patient Transport Services RFP

PLEASE PRINT CLEARLY AND PLEASE LEAVE A BUSINESS CARD

<u>CONTACT NAME</u>	<u>COMPANY</u>	<u>LOCATION</u>
Leetasha Masdy	BHC	BHMC 8AM, BHIP 12:30pm BHIN 2:30pm
Elizabeth Hernandez	BHMC	BHMC 8AM
De Erica Philpott	Bhmc	Bhmc 8am
Cheray Scott	BHC	BHMC 8AM, BHIP 12:30pm BHIN 2:30pm
Gonzalo Solis	BHMC	BHMC 8AM
David Gidley	BHMC	BHMC 8AM
Diana Gomez	BHC	BHMC 8AM, BHIP 12:30, BHIN 2:30pm
Josh Wohlfeld	VIZIANT	BHMC 8:00, BHIP 12:30
Audra Zinn	Vizant	BHMC 8:00, BHIP 12:30, BHIN 2:30
Diana Libric	Vizient	BHMC 8:00AM, BHIP 12:30 BHIN 2:30pm



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CONTACT NAME

COMPANY

LOCATION

Steve Fredrickson	BHIP	BHIP 12:30 pm
Raphael Caselles	BHIP	BHIP 12:30 pm
Bridn McAuley	BHN	BHN 2:30 pm
Brenda Baker	BHN	BHN 2:30 pm
Madison Workman	BHN	BHN 2:30 pm



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SUPPLY CHAIN RFQ SITE VISIT MEETING

BH Members

DATE: Friday, March 8, 2024

LOCATION: Broward Health Coral Springs

TIME: 8 AM

SUBJECT: Hospital Food and Nutritional Services, Hospital Environmental Services, and Internal Patient Transport Services RFP

PLEASE PRINT CLEARLY AND PLEASE LEAVE A BUSINESS CARD

<u>CONTACT NAME</u>	<u>COMPANY</u>	<u>LOCATION</u>
Josh Wilfeld	VIZANT	BHCS 8:00
Andrea Zingh	VIZANT	" "
Patrick Youfre	BHCS	BHCS 8 AM
Robert Simpson	BHCS	BHCS 8 AM
Cheray Slott	BHCS	BHCS 8 AM
Michael Leopold	BHCS	BHCS 8 AM
Leetasha Maraj	BHCS	BHCS 8 AM