

**REPAIR & MAINTENANCE SERVICES FOR NURSE CALL SYSTEMS****REQUEST FOR PROPOSAL****ADDENDUM NUMBER: ONE (1)****September 12, 2023**

**THIS ADDENDUM IS ISSUED PRIOR TO THE ACCEPTANCE OF THE FORMAL RFP'S. THE FOLLOWING CLARIFICATIONS, AMENDMENTS, ADDITIONS, DELETIONS, REVISIONS, AND MODIFICATION FORM A PART OF THE CONTRACT DOCUMENTS ONLY IN THE MANNER AND TO THE EXTENT STATED.**

**QA&**

- 1- Will RFPs for only one brand of the listed Nurse Call Systems be accepted? As many Nurse Call Systems are proprietary to the manufacturer and their approved and certified dealers; not all vendors can work on any Nurse Call System without the manufacturers certification or will void any and all warranties. So, if a vendor only has certification with one manufacturer will that be acceptable or are bids for servicing all the listed systems a requirement to bid? **Vendors must be able to work on all noted nurse call systems as listed in the RFP. Vendors must be willing to subcontract vendors for systems that may be proprietary. In regard to Warrantee's manufacture gives only 1 yr. all existing systems are beyond one year therefore warrantees would only apply for new purchased systems.**

**END ADDENDUM ONE**